

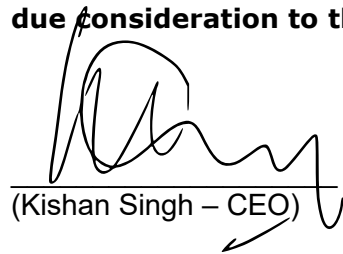
## Quality Policy

**MetPac-SA, a metal packaging Producer Responsibility Organisation, is committed to driving a metal packaging circular economy in South Africa, in support of environmental sustainable development goals. MetPac-SA works in close association with all metal packaging interested parties, addressing relevant internal and external Extended Producer Responsibility issues, to provide a level of service and delivery excellence that will always meet or exceed member expectations. MetPac-SA designs and develops its Extended Producer Responsibility model, in alignment with the requirements of Section 18, of the National Environment Management: Waste Act, as legislated by the Department of Forestry, Fisheries and Environment.**

**Central to this objective, arises the requirement for world class service in critical facets of its business. Therefore, MetPac-SA is committed to the operation of an effective Quality Management System, in alignment with ISO9001:2015, designed to support this objective. Such a management system ensures that business objectives are clearly defined, measured, and addressed in support of Extended Producer Responsibility strategies.**

**MetPac-SA provides the necessary resources and creates an environment in which its human talent can contribute skills and ideas to a process of continual improvement, innovation, and growth, through business objectives that are periodically reviewed and reset in line with business strategies.**

**In the pursuit of business goals, MetPac-SA will also endeavor to satisfy all statutory and regulatory requirements, whilst maintaining the highest levels of business ethics and environmental sustainability within its operations, with due consideration to the related business risks and opportunities.**



(Kishan Singh – CEO)

Extracted From the MetPac-SA Quality Policy Manual Section 2- Preamble  
Date Established: 20 April 2024